

16 & 17 October 2019, Baveno (Italy)

# **Terms and conditions**

### **Venue**

The Grand Hotel Dino\*\*\*\* combines the benefits of a large hotel with the elegance and tranquility of life on the shores of Lake Maggiore.

The hotel is a multifaceted and versatile building which combines high-profile well-being and relaxation areas, cutting-edge conference rooms, and bedrooms and suites which stand out thanks to their elegant and rich details. Thanks to its professionalism and attention to detail, backed by the Zacchera family's 150 years of experience in the world of tourism, **the Grand Hotel Dino** offers its customers a personalised and attentive service. Combined with the beauty of the hotel itself, this makes it an ideal destination for **conferences on Lake Maggiore.** 



# **Event fees**

The 3 below packages include:

- 1 welcome lunch and 1 coffee break
- Access to the EVA GA meeting, conferences, and material
- A cocktail, a gala dinner with entertainment
- The choice between a cultural activity with a 3-course lunch including the transfers or a company visit with transfers

Package 25 Years for EVA/NA Members/Clients of the Event Sponsors

300.00 EUR\*

Package 25 Years for non EVA/NA Members

450.00 EUR\*

Package 25 Years for Partner (Gala dinner/Cultural Activity)

135.00 EUR\*

(\*PRICES ARE VAT EXCLUDED)

When the client has an Italian VAT number (whether or not he/she is established in Italy), no Italian VAT is charged and the reverse charge applies. For all other clients, 22% Italian VAT is applied to the invoices on the packages.

**End date for registration**: **08/10/19**. After this date, it will not be possible to register for this event.



## **Payment**

Please note that payments for the event can be made by credit card (Visa or Mastercard. No AMEX) and by bank transfer.

## **Confirmation of Registration**

A confirmation of registration will be sent to each registrant by email after the online registration.

## Data protection policy and declaration of consent

The following data protection policy refers to the data that you enter in the 25<sup>th</sup> Anniversary Celebration registration site. The registration site enables the user to enter personal or business data (email addresses, names, and postal addresses), the user reveals such information on an expressly voluntary basis.

# Our data protection policy

To ensure a smooth organisation of the event, we strive to collect some information on our customers and business partners. At the same time, the protection of data is something we take very seriously. Our customers and business partners should be aware of our policy with regard to personal data, and we give the opportunity to influence how their data are collected, processed and used.

#### The online registration

Various data is required in order to register to the 25<sup>th</sup> Anniversary Celebration & purchase a package. Your data is collected in this context will be processed for the purpose of selling packages and the carrying out the transaction in the context of the respective event.

All payment information transmitted by the participant is kept confidential and will be used solely for the purpose of the event. The financial information will not be transmitted to a third-party or sold for commercial gain. The requested identity card/passport number will be only use for the purpose of your hotel booking management & will not be kept in our database.

# <u>Declaration of consent to the processing of my data</u>

The consent to the processing, use of and transfer of personal data is valid from the point in time at which consent to this data protection policy is granted. This consent can be withdrawn with future effect at any time.



## **Declaration of consent**

I hereby consent to the collection, processing and use for the purposes specified above of my personal data as transferred to EVA, the European Vending & Coffee Service Association, in the course of my registration as a user of the 25<sup>th</sup> Anniversary Celebration registration site. My account may be stored for an unlimited time but can be deleted at any time upon request to the EVA team.

In the event of participation, I consent the EVA transferring my personal data (Company Name, First name, Family name) to the other participants with an attendees list distributed during the event as well as for networking opportunities between the participants with the use of the mobile App dedicated to the event (list of attendees, messages between participants). I also consent to the use by the EVA of any pictures, videos in which I appear for the purpose of its newsletter, on the registration site of the event, as well on the websites of the EVA & any of their social media tools for information about the event & its promotion.

I consent that my details can be added to the EVA database. I also consent to the internal storage of my personal data for an unlimited period of time unless express request from me to be removed from the database and the mailing lists.

The personal data may also be used for commercial and/or marketing purposes like the promotion of future EVA events.

The participant has the right to correct any personal information provided to the organiser; to do so please inform the EVA.

The registrant is aware that this consent can be withdrawn with future effect at any time.

# **Cancellation Policy**

#### By the participant

In case of cancellation by the participant after registration, no refund is possible.

Changes of participant(s):

Organisations/companies can proceed to change names of participants of the same organisation/company until one week before the event, free of charge.



#### By the organiser

If the organiser cancels the event for any reason other than *force majeure*, registration fees are refunded to registered participants. However, refunds are limited to the amount paid by the participants. The organiser is not liable for any other loss or expenses incurred by participants as a consequence of the cancellation. In the case that the event would be cancelled, postponed or relocated on account of fire, flood, riot, earthquake, civil commotion, decisions taken by the national and/or local authorities, weather conditions, strikes, lock-out, labour disturbances, explosions, sabotage, accident, terrorism, war, acts of God or any other causes or casualties beyond the control of the organiser, no refund shall be made. Participants to the 25<sup>th</sup> Anniversary Celebration waive all claims for damage in this case.

#### **Contact**

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